

KORG

Congratulations on your purchase of this Korg Music Product ensuring many hours of joyous music making. This new Korg Music Product (instrument) is warranted to be free from defects in materials and workmanship for 1 (ONE) Year, subject to the limitations contained in this warranty.

CONDITIONS OF WARRANTY

If at any time this instrument malfunctions as a result of faulty materials or workmanship, B X Furtado & Sons (Furtados), distributors for Korg Products in India, through its Korg Authorised Dealer (Dealer), will repair, or arrange for repair of, the defect(s) as it deems appropriate at its sole discretion. Furtados and/or the dealer reserves the right to use materials regularly utilised at the time of repair in the event that original materials are no longer available.

In the unlikely event that your instrument is destroyed, lost or damaged beyond repair, while in the possession of the dealer for repair, the dealer will replace that instrument with one of the same or most similar style of a value not in excess of the original purchase price of your instrument. Any insurance covering the instrument must be carried by owner at owner's expense.

If warranty work is provided by Furtados, or the Dealer, the date of expiry of warranty will remain the same as the original instrument purchased and will not be further extended from the date of warranty work. All replaced parts and/or instruments will not be covered separately from the original instrument covered under warranty.

This warranty is extended to the original retail purchaser only and may not be transferred or assigned to subsequent owners. In order to validate your warranty, and as a condition precedent to warranty coverage, your warranty card must be stamped by the dealer and you must return the dealer copy of your warranty registration form, duly signed by you, within fifteen (15) days following the original date of purchase. Your proof of purchase or sales bill/receipt must accompany all requests for warranty coverage and is a pre-condition for warranty.

This warranty is valid within the territorial borders of the Republic of India only. This warranty shall cease to be valid if this instrument is removed from the Republic of India.

This warranty is subject to the following limitations. THIS WARRANTY DOES NOT COVER:

1. Any instrument that has been altered or modified in any way or upon which the serial number has been tampered with or altered.
2. Any instrument whose warranty form has been altered or upon which false information has been given.
3. Any instrument that has been damaged due to misuse, negligence, accident, or improper operation.
4. Any Instrument connected to equipment that is thereafter found to be defective or underperforming and, therefore, the probable cause of the problem affecting the Korg instrument under warranty.
5. Shipping damages of any kind.
6. Any instrument that has been subjected to extremes of humidity or temperature.
7. Any instrument damaged by exposure to insect, pests or like organisms.
8. Physical damage, internal or external, to the Keyboard Casing, Finish, LCD Display, Moving parts, etc.
9. Normal wear and tear, rusting, discolouration, stains or scratches.
10. Non-conformity to standard operating procedures as detailed in the owner's instruction manual.
11. More than one replacement of rubber pads and switches. Rubber pads and switches will be replaced – if required - free of charge for one time only within the warranty period.
12. Any instrument that has been purchased from an unauthorised dealer, or upon which unauthorised repair or service has been performed.
13. Damage resulting out of use of incorrect, unregulated and/or defective power supply.
14. Damage resulting out of excessive force and/or repetitive non-standard actions.

The dealer makes no other express warranty of any kind whatsoever. All implied warranties, including warranties of merchantability and fitness for a particular purpose, exceeding the specific provisions of this warranty, are hereby disclaimed and excluded from this warranty.

Furtados and the Dealer shall not be liable for any special, indirect, consequential, incidental or other similar damages suffered by the purchaser or any third party, including, without limitation, damages for loss of profits or business or damages resulting from use or performance of the instrument, whether in contract or in tort, even if the dealer or its authorised representative has been advised of the possibility of such damages, and Furtados and the Dealer shall not be liable for any expenses, claims, or suits arising out of or relating to any of the foregoing. All disputes are subject to the jurisdiction of the courts in Mumbai.

How to Obtain Warranty Service

In the event of malfunction of your instrument, you should notify your Korg Authorised Dealer from whom you purchased the instrument. The owner must make available the instrument at the Dealer's premises along with the Warranty Card and proof of purchase (sales bill/receipt). Only a Korg Authorised Dealer may perform warranty service and any service performed by unauthorised persons will void this warranty. Furtados and the Dealer disclaim liability for defects or damage caused by services performed by unauthorised persons or non-warranty service not performed by a Korg Authorized Dealer.

When contacting your dealer, you must include a complete written description of the malfunction of the instrument. It is recommended that a backup of any data or settings is taken when submitting your instrument for repair. Furtados & the Dealer are not responsible for any data loss that may arise when the instrument is submitted for repair. You are not required to purchase non-warranty work in order to obtain service on materials covered by this warranty. Furtados is not responsible for any non-warranty work that may be undertaken by the Dealer and provided either together or independent of warranty work carried out on the instrument. Following its inspection of an instrument upon its arrival, the Authorised Dealer will advise you of the approximate date of completion. The repaired instrument or part will be returned to you at the place of collection.

Do not ship any instrument, in whole or part, to Furtados, without written authorisation from Furtados. Your first interaction for service should be with the Dealer. In the event the instrument is to be shipped to Furtados, the owner must ship the instrument, freight and insurance prepaid, to the designated address of Furtados or make available the same at Furtados' premises. The repaired instrument or part will be returned to you at the place of collection or, if required, by freight collect, insured.

No representative or other person is authorised to assume for Furtados and your Korg Authorised Dealer any liability except as stated in this warranty.

For service related issues please contact
your Korg Authorised Dealer.

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Korg Authorised Dealer Stamp

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